

Question on Notice

No. 1517

Asked on 30 October 2018

MRS D FRECKLINGTON asked the Minister for Health and Minister for Ambulance Services (HON DR S MILES) –

QUESTION

With reference to Patient Travel Subsidy Scheme claims lodged in the South Burnett, and current, lengthy wait times for patients applying for the subsidy—

Will the Minister advise in relation to these claims (a) where they are currently being processed, (b) how many staff are assigned to processing these claims, (c) the current wait time for reimbursement of these claims, (d) why there has been ongoing, lengthy delays with the reimbursement of these claims and (e) what strategies are being put in place to clear the backlog and process these claims according to the proper timeframes?

ANSWER

Patient Travel Subsidy Scheme (PTSS) claims for the South Burnett region are processed at Kingaroy Hospital in the Darling Downs Health and Hospital Service.

Darling Downs HHS has temporarily increased staffing for the processing of claims from 1.2 FTE to 3.2 FTE. This is expected to address the current backlog of applications.